



P A R S I F A L C O R P O R A T I O N

April 30, 2008

Budd Van Lines
24 Schoolhouse Road
Somerset, NJ 08873

Attn: Gary Grund

Dear Mr. Grund:

Every year Parsifal Corporation performs thousands of surveys on carrier service quality, and it is my pleasure to advise you that your company has an excellent level of service. In fact, your service level was so high last year that you made our 2008 Benchmarking Report.

This report is utilized by our clients to benchmark their own carrier service results against the best of the best. Feel free to share this outstanding achievement with your clients or utilize it in your own marketing efforts.

I'd also like to take this opportunity to let you know that Parsifal Corporation now provides a variety of services to carriers including pre-billing audits and service satisfaction surveys via automated email. Please contact me if you would like to learn more.

Our best wishes for your continued success in 2008.

Sincerely,

Jessica Santiago
Service Quality Specialist
Parsifal Corporation
Enclosure (1)
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PARSIFAL CORPORATION'S 2008 DOMESTIC BENCHMARKING REPORT
Based on the results of Parsifal's Service Quality Surveys in 2007

BOOKING OFFICE	CARRIER AFFILIATION	CITY, STATE	PRESIDENT/MANAGER	PHONE NUMBERS
Alexander's M/S	Atlas Van Lines	Tustin, CA	Mike Shaughnessy	(800) 722-6286
Alexander's M/S	Atlas Van Lines	Bloomington, MN	Dick Honza	(800) 328-5673
Andrew's M/S	United Van Lines	Columbus, OH	William Musser	(800) 837-1155
Bloomington/NAVL	North American	Bloomington, IL	Mike Fitzgerald	(800) 373-5361
Budd Van Lines	Budd Van Lines	Somerset, NJ	Gary Grund	(732) 627-0600
Graebel Companies	Graebel Companies	North Haven, CT	Mark Scullion	(800) 373-8591
Hilldrup M/S	United Van Lines	Orlando, FL	Pete Gaudion	(800) 327-1042
Hollander Int'l M/S	United Van Lines	Elk Grove Village, IL	Jim Hollander	(800) 323-6600
Lawrence T/S	United Van Lines	Waynesboro, VA	Richard Schilling	(800) 336-9626
Mathis M/S	Allied Van Lines	Newark, OH	Gary Mathis	(800) 221-1163
Nelson-Westerberg	Atlas Van Lines	Somerville, NJ	Lou Reo	(800) 247-3800
Paul Arpin Van Lines	Paul Arpin Van Lines	West Warwick, RI	David Arpin	(800) 343-3500
Suddath Relo Sys	United Van Lines	Jacksonville, FL	Mark Chesser	(800) 333-8100
VIP Moving Inc.	VIP Moving Inc.	Lebanon, PA	John Brandt	(717) 273-4025

To qualify for the Report:

- 1) Parsifal Corporation must have surveyed at least 30 carrier shipments in 2007.
- 2) The Agent's total service score must be 81.0 percent or better.

NOTE: This year's Movers achieved total service scores between 81.0 and 89.7 percent.

This report does NOT reflect audit history and is based SOLELY on service ratings.